



ZEISS Lens Warranty

Progressive Warranty

- Applicable to all ZEISS multi-focal lenses where the patient is unable to adapt, or where a height or PD change is required.
- The warranty is valid for 3 months from the original invoice date.
- Of the original and replacement lenses, a credit will be given on the lower priced lenses.
- The replacement pair can be any product.
- This warranty covers Multi-coats, Mirror Coats, Tints, Fitting. Changes in material are not covered by this warranty.
- The warranty is valid for one claim on the original set of lenses.

LotuTec Warranty

- LotuTec® - Carl Zeiss Vision will replace any LotuTec® branded lens product that is deemed by a quality control inspection to have a manufacturing fault.
- Lenses must be returned accompanied by the original invoice or docket number.
- The warranty is valid for 2 years from the date of invoice.

All Other ZEISS Multi-coats

- All other ZEISS Multi-coats - Carl Zeiss Vision will replace any ZEISS branded multi-coat lens product that is deemed by a quality control inspection to have a manufacturing fault.
- Lenses must be returned accompanied by the original invoice or docket number.
- The warranty is valid for 2 years from the date of invoice.



CARL ZEISS VISION